

Dear Dr. Kamini Rao, Dr. Anu and all of BACC Staff,

We have wanted to write this letter since the first week of the birth of our daughter. We apologize for not being able to write this sooner. We kept thinking what should we write, and simple thank you just does not seem to be enough. Nevertheless, we would like to thank all of you at BACC for the exceptional care you provided. Yes, finally we became proud parents and we are blessed with a beautiful daughter from the treatment we received at BACC.

Regardless of whether we had a baby or not, we would still feel very grateful for the level of care and the confidence you instilled in us during very first day of our visit to BACC and an exceptional care we received.

Thank you for always taking the time to answer our questions, going through pile of papers from our previous treatments in USA. It's a great experience to deal with BACC doctors and staff who are kind, helpful, knowledgeable and very professional.

As you know, we went through several treatments cycles in USA over a period of 6 years prior to the treatment at BACC, we never felt so confident and we were delighted with the level of care we received at BACC. No comparisons could be made with any other practices.

Thank you for helping us by providing us with such a positive experience. We could not have asked for more. Our daughter is now 7 weeks old and she amazes us each day.

Sincerely

Madhavi and Ramesh

